



WEBSITE QUALITY CERTIFICATION SCHEME

STQC Directorate
Ministry of Electronics and Information Technology
Electronics Niketan, 6, CGO Complex, Lodi Road, New Delhi – 110003

CERTIFICATE OF APPROVAL

Approval Number: **STQC/CQW/2025/57**

It is hereby certified that the website of

Department of Telecommunications (DoT)
e-Telecom Transformation Centre, 5th Floor,
TEC Building Khurshid Lal Bhawan, Janpath,
New Delhi 110001
URL of Website: <https://eservices.dot.gov.in/>

Fulfills the requirements of the
Website Quality Certification Scheme

It is verified that the website meets the requirements of the
Guidelines for Indian Government Websites, Ver 3.0

This Certificate is valid upto: 17/03/2029

Date of Issue: 18/03/2026

Note 1: With 08 exemptions as per Annexure – I attached.

Note 2: Subject to compliance during the surveillance audit.

Note 3: Visit <https://stqc.gov.in/website-quality-certification-0> for details of the scheme.



A. K. Upadhyaya
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(Head IT) Scientist 'G'



ANNEXURE – I to Website Quality Certificate
STQC/CQW/2025/57 Dated 18.03.2026

Details of Exemptions sought from GIGW ver.3.0 requirements

Name: Department of Telecommunications (DoT)

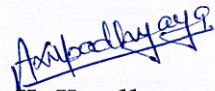
URL: <https://eservices.dot.gov.in/>

S. No.	GIGW Requirement	Ref. Cl. No.
	<u>Quality Guidelines</u>	
23	The government organization must ensure a consistent user experience and visual identities across all its websites/apps.	5.1.23
	<u>Accessibility Guidelines</u>	
02	For pre-recorded audio-only and pre-recorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labelled as such: (a) Pre-recorded Audio-only: An alternative for time-based media is provided that presents equivalent information for pre-recorded audio-only content. (b) Pre-recorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for pre-recorded video-only content.	5.2.2
03	Captions are provided for all pre-recorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labelled as such.	5.2.3
04	An alternative for time-based media or audio description of the pre-recorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labelled as such.	5.2.4
05	Captions are provided for all live audio content in synchronized media.	5.2.5
06	Audio description is provided for all pre-recorded video content in synchronized media.	5.2.6
13	If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. c) Real-time Exception: The time limit is a required part of a real-time event (for example, an auction) and no alternative to the time limit is possible; or d) Essential Exception: The time limit is essential and extending it would invalidate the activity; or e) 20 Hour Exception: The time limit is longer than 20 hours.	5.3.13

47	For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: a) Reversible: Submissions are reversible. b) Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. c) Confirmed: A mechanism is available for reviewing, confirming and correcting information before finalising the submission.	5.2.47
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Disclaimer:

The accessibility related exemptions given above are valid till no content requiring compliance to these points are uploaded to the website.


(A. K. Upadhyaya)
(Head IT) Scientist 'G'