

# **User Manual (Ver 1.1)**

**For  
M2M Company Users**

**Saralsanchar –M2M License**

**Department of Telecommunications**

**Government of India**

**04March, 2022**

# TABLE OF CONTENTS

## Contents

<b>User login.....</b>	<b>1</b>
<b>M2M dashboard .....</b>	<b>2</b>
<b>Application– step1.....</b>	<b>3</b>
<b>Application – step2.....</b>	<b>4</b>
<b>Application -step3. ....</b>	<b>5</b>
<b>Application -step4 .....</b>	<b>6</b>
<b>Application -step5 .....</b>	<b>9</b>
<b>Application -Final step.....</b>	<b>11</b>

## USER LOGIN

Login to the Saralsanchar portal [https:// saralsanchar.gov.in](https://saralsanchar.gov.in)

The screenshot shows the Saralsanchar portal home page. The header includes the Government of India logo and the Department of Telecommunications. The navigation bar contains links: Home, About Portal, Registration, Login, FAQs, Helpdesk, Fee Calculator, and Document CheckList. The main content area features a 'Unified License / Authorisations - VNO Issuance' section with a 'Register Yourself' button highlighted by a red arrow. Other sections include 'What's New', 'Quick Links', 'Statistics', and 'Downloads'.

Click on Login button in the home page.

This screenshot shows the Saralsanchar portal home page with the 'Login' button in the navigation bar highlighted. The header and navigation bar are identical to the previous screenshot.

The screenshot shows the Saralsanchar portal login form. The form has fields for UserId, Password, and Security Code. The Security Code field is highlighted with a red arrow. Below the form are links for 'Forgot Password?' and 'Forgot User ID?'.

Enter the credentials and CAPTCHA CODE in the login forms as shown above and Click on LOGIN BUTTON.

### WPC USER DASHBOARD

**दूरसंचार विभाग**  
DEPARTMENT OF  
**TELECOMMUNICATIONS**

**SARAL SANCHAR**  
(Simplified Application For Registration And License)  
A Portal for License Management in DoT

Home Change Password Helpdesk

Orders/Circulars Document CheckList

Welcome zzzz (zzzz)

**Status Of Applications**

<b>0</b> <b>UL</b> Apply Now	<b>0</b> <b>UL-VNO</b> Apply Now	<b>0</b> <b>WPC</b> Apply Now	<b>0</b> <b>OSP</b> Apply Now
<b>0</b> <b>M2M</b> Apply Now	<b>0</b> <b>SACFA</b> Apply Now	<b>0</b> <b>PM-WANI</b> Apply Now	<b>0</b> <b>OTHER</b> Apply Now

Click on “Apply Now” on M2M Widget.

## APPLICATION STEP-1

Company Details would be populated. Click on “Next” Button.

Home / M2M Service Provider Registration / Apply for M2M Service Provider Registration

**APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP)& WPAN/WLAN CONNECTIVITY PROVIDERS**

Note: \* marked field is mandatory.

Save Draft

Step 1  
Company Information

Step 2  
Services & Core Network

Step 3  
Connectivity details

Step 4  
Payment & Upload

Step 5  
Undertaking

**1A.Type of Company**  
Company

**1B.Name of Applicant Company/LLP**  
zzzz

**1C.CIN/LLPIN**  
U99999UU9999UUU999999

**1D. Corporate Office**

aaaaa	Pune
MAHARASHTRA	411019

**1E. Registered Office**

aaaaa	Pune
MAHARASHTRA	411019
11111111111	
venumucharla2012@gmail.com	

**1F.Address for Correspondence with Telephone/Mail**

aaaaa	Pune
MAHARASHTRA	411019
11111111111	
9999999999	venumucharla2012@gmail.com

**1G. Authorised Person Contact Details**

zzzz	zzzz
zzzz	Pune
MAHARASHTRA	411019
11111111111	
8707737056	venumucharla2012@gmail.com

Previous Next

## APPLICATION STEP -2

Fill Service & Core Network Information and click on “**Next**” Button.

[Save Draft](#)

Step 1 Company Information	Step 2 <a href="#">Services &amp; Core Network</a>	Step 3 Connectivity details	Step 4 Payment & Upload	Step 5 Undertaking
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**2A. Services for which authorization sought \***

☒ M2M Services

**Add Record** ✕

Name of the Service	Select Service
Name of the Sub Service	
Proposed Area of operations	
Remark , if any	
Details in case of other service	

[Submit](#)
[✕ Cancel](#)

Add New Record	Remark , if any	Details in case of other service
	ab	
	Remark , if any ab	

**2B. Choose the LSA Name where M2M Service Provider want to register for processing of their application**

**LSA Name \***

[Note: In case of Multiple geographical area of operations, M2M Service provider may select any one LSA for registration.]

Mumbai

Select the service for which authorization is required, M2M and WPAN/WLAN both can be selected and fill the required details and click on “submit”.

2A. Services for which authorization sought \*

☒ M2M Services

Service Details

Name of the Service *	Name of the Sub Service	Proposed Area of operations	Remark, if any	Details in case of other service
Supply chain management	NA	Mumbai	ab	

+

☒ WPAN/WLAN Services

Service Details

Name of the Service	Proposed Area of operations	Remark, if any
Connectivity Provider	Mumbai	ab

+

2B. Choose the LSA Name where M2M Service Provider want to register for processing of their application

LSA Name \*

[Note: In case of Multiple geographical area of operations, M2M Service provider may select any one LSA for registration.]

Mumbai

2C. Location of Core Network Elements \*

Core Network Element Details

Address of Core Network Elements	State	District	Pincode	Remark, if any
----------------------------------	-------	----------	---------	----------------

+

In case of multiple geographical area of operation M2M service provider can select any one LSA for processing of their application.

**2B. Choose the LSA Name where M2M Service Provider want to register for processing of their application**

**LSA Name \*** Mumbai

[Note: In case of Multiple geographical area of operations, M2M Service provider may select any one LSA for registration.]

**2C. Location of Core Network Elements \***

**Add Record**

Address of Core Network Elements	ASAS
State	MAHARASHTRA
District	Mumbai City
Pincode	400001
Remark , if any	ab

Fill are the necessary details and click on “Next”. Click on Save Draft then draft is saved and application id is generated.

### APPLICATION STEP -3

Fill Connectivity details and click on “next”.

Step 1 Company Information    Step 2 Services & Core Network    **Step 3 Connectivity details**    Step 4 Payment & Upload    Step 5 Undertaking

**3A. Spectrum Band in which M2M Services shall be provided:**

**3A.1 Unlicensed Band \* :** ☒ Yes ☐ No

**3A.1 (a) Type of Technology used \* :**

☒ ZigBee  
☐ Bluetooth  
☐ Wi-Fi  
☐ Any other,Pl.Specify

**3A.2 Licensed Band \* :** ☒ Yes ☐ No

**Provide the details of media connectivity taken from authorized Licensees of DoT \* :**

**Add Record**

Applicant address details ('END A')	ml
Details from where the bandwidth taken ('END B')	AIRTEL
Details from where the bandwidth taken in case other ('END B')	
Country	India
State	MAHARASHTRA
Bandwidth Unit	MB
Existing bandwidth, if any	
New Bandwidth connectivity/ additional connectivity requested	
Total Bandwidth (from Authorised Service Provider)	0

To fill media connectivity details click on “+” and add the details and click on “submit”

Step 1  
Company Information
Step 2  
Services & Core Network
Step 3  
Connectivity details
Step 4  
Payment & Upload
Step 5  
Undertaking

**3A. Spectrum Band in which M2M Services shall be provided:**

**3A.1 Unlicensed Band \* :** ☒ Yes ☐ No

**3A.1 (a) Type of Technology used \* :**

☒ ZigBee  
☐ Bluetooth  
☐ Wi-Fi  
☐ Any other, Pl. Specify

**3A.2 Licensed Band \* :** ☒ Yes ☐ No

**Provide the details of media connectivity taken from authorized Licensees of DoT \* :**

Applicant address details ('END A')	Details from where the	Details from where the band	Country	State	Bandwidth Unit	Existing bandwidth	New Bandwidth	Total Bandwidth
m	AIRTEL		India	MAHARASHTRA	MB	2	0	2

**3B. Do you intend to provide services using SIM \* :** ☒ Yes ☐ No

☒ **Indian Telecom Service Provider SIM**

• Name of Indian Telecom Service Provider \* :

AIRTEL

☐ **Foreign Telecom Service Provider SIM**

Previous
Next

After filling all details Click on “Next”.

## APPLICATION STEP -4

Step 1  
Company Information
Step 2  
Services & Core Network
Step 3  
Connectivity details
Step 4  
Payment & Upload
Step 5  
Undertaking

**4A. After Submission make payment through Saralsanchar Integrated Bharatkosh portal. Please Dont pay offline.**

**4B. Upload certificate of incorporation**

Certificate of incorporation.(Name of the signer: JYOTI LAXMAN BAIKAR/Signed\_on: 13-10-2021 13:35:05)

M202200036\_COI\_v0.pdf Delete Uploaded Successfully!!!

**4C. Upload Letter of Authorization**

Letter of Authorization  
(Name of the signer: JYOTI LAXMAN BAIKAR/Signed\_on: 13-10-2021 13:35:05)

M202200036\_LOA\_v0.pdf Delete Uploaded Successfully!!!

**4D. Any other documents(if any)**

Remarks

Other File if any.  
(Name of the signer: JYOTI LAXMAN BAIKAR/Signed\_on: 13-10-2021 13:35:05)

M202200036\_OTHV\_v0.pdf Delete Uploaded Successfully!!!

• The certificate for digitally signed document should be from Licensed CAs as per cca.gov.in.

Previous
Next



The screenshot shows the 'APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDERS'. A pop-up window titled 'Please Make Payment' is displayed over the form. The form has a progress bar with five steps: Step 1 (Company Information), Step 2 (Services & Core Network), Step 3 (Connectivity details), Step 4 (Payment & Upload), and Step 5 (Undertaking). Step 4 is currently active. Below the progress bar, there are instructions for payment and document uploads. A certificate of incorporation has been successfully uploaded, and a 'Delete' button is visible next to it. The 'Please Make Payment' pop-up has an 'OK' button.

A pop up showing make payment will be populated, click on “ok” to proceed further.

## M2M Payment

<b>Application Type</b>	M2M
<b>Amount(In Rs.)</b>	10000
<input type="button" value="Pay Now"/>	

Click on “Pay Now” to make Payment. Page will be diverted to Bharatkosh payment getaway.

## SARALSANCHAR – M2M REGISTRATION – COMPANY USER GUIDE

1 2 3 4  
 Payment Purpose    Depositor's Details    Confirm Info    Pay

**Payment Mode Online**

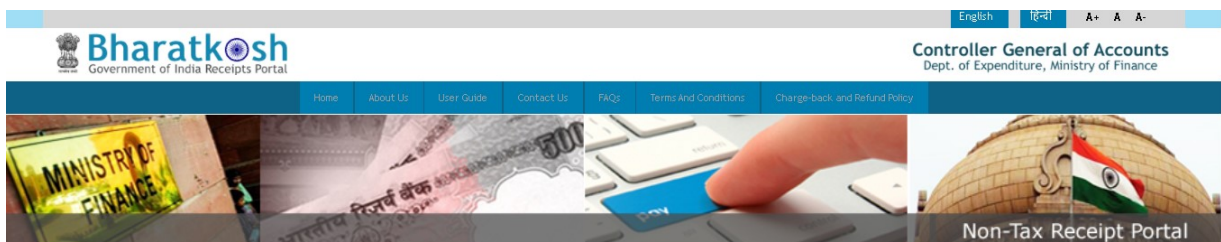
Depositor's Details

Name	Vodafone		
Address 1	GGGG	Address 2	
City	Pune	District	
State	MAHARASHTRA	Country	INDIA
Pincode/Zipcode	411019	Email	utpalmanna@gmail.com
Mobile No. (+91)	9423034565		
TAN		TIN	

Purpose Details

Sr. No.	Ministry	PAO Name	BDO Name	Purpose and Payment Type	Payment Period / Frequency	Amount (In INR)
1	TELECOMMUNICATIONS	CONTROLLER OF COMMUNICATION ACCOUNTS, PAO HEADQUARTER [077188]	DDO, SO (Cash), New Delhi [205155]	Unified license for GMPCS service - Saralsanchar,	One Time	10000
<b>INR ten thousand only</b>						<b>Total: 10000</b>

← Back
Confirm →



Payment Gateway

The payment can be made by a depositor using all Indian Credit Cards or Debit Cards (except Diners Club Card) and also via the Internet Banking of banks through the any Payment Gateways available below. The payment via American Express Credit Card (AMEX) can be made through SBI ePay payment gateway

**it Gateway Aggregators.**

**AXIS BANK**  
 Success Rate 84 %

**Union Bank**  
 Success Rate 64 %

**SBI**  
 Success Rate 59 %

**ICICI Bank**  
 Success Rate 0 %

**HDFC BANK**  
 Success Rate 0 %

**Axis Bank ePay**  
 Success Rate 0 %

**SBI ePay**  
 Success Rate 0 %

**Note:** Success Rate = No. of Successful Transactions / Total No. of Transactions in a period of 30 days.

After completion of successful transaction following page will come.

The screenshot shows the SARAL SANCHAR portal interface. A modal dialog box is displayed in the center, showing the following details:

Payment Status	SUCCESS
Remark	NA
Transaction Id	1234576231
Transaction Receipt No	2022000381233445521
Transaction Date	04-03-2022, 21:49:30 PM
Transaction Amount(Rs.)	10000

The dialog box has an "OK" button at the bottom right. In the background, the portal header includes the Government of India logo, Ministry of Communications, Department of Telecommunication, and the SARAL SANCHAR logo. The user is logged out with ID C201801001. Navigation links for "Change Password", "Helpdesk", "Orders/Circulars", and "Document CheckList" are visible.

Payment receipt will be generated click “OK” to proceed further.

## APPLICATION STEP-5

The screenshot shows the "APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP) & WPAN/WLAN CONNECTIVITY PROVIDERS". The form is at Step 5, "Undertaking".

**Application Validated Successfully**

**Draft saved successfully**

**APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP) & WPAN/WLAN CONNECTIVITY PROVIDERS**

Note: \* marked field is mandatory.

Buttons: Save Draft, Validate Application, Preview application form, Submit

Steps: Step 1 (Company Information), Step 2 (Services & Core Network), Step 3 (Connectivity details), Step 4 (Payment & Upload), Step 5 (Undertaking)

**Certificates /Undertaking:**

- I/We hereby certify that I/We have carefully read the guidelines/terms and conditions, for the registration under M2M Service Provider category/WPAN/WLAN Connectivity Provider for M2M Services category and I/We undertake to comply with the terms and conditions therein as issued by DoT from time to time.
- I/We understand that this application if found incomplete in any respect and/or if found with conditional compliance shall be summarily rejected.
- I/We understand that processing fee is non-refundable irrespective of whether or not the proposal is registered.
- I/We understand that if at any time any averments made or information furnished for obtaining the registration is found incorrect then my application and the registration if granted thereto on the basis of such application shall deemed to be cancelled.
- I/We undertake to intimate to the License Service Area in which it is registered for any change in the registration details, without delay to the concerned LSA. I/We would provide unhindered access to the premises and the system(s) to the DoT Authorities for checking compliance to the terms & conditions of the guidelines.
- I understand that all matters relating to the application or registration if granted to me will be subject to jurisdiction of courts/Tribunal(s) in LSA Headquarters under which the registration has been applied.

☒ Kindly accept the above declaration and tick the checkbox \*

Buttons: Previous, Next

Accept the Undertaking by ticking the Check-Box and click on “Next” Button

## SARALSANCHAR – M2M REGISTRATION – COMPANY USER GUIDE

Home / M2M Service Provider Registration / Apply for M2M Service Provider Registration

10.192.209.247:8088 says  
Do you really want to submit application?

OK Cancel

M202200036

**APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP)& WPAN/WLAN CONNECTIVITY PROVIDERS**

Note: \* marked field is mandatory.

Save Draft Validate Application Preview application form Submit

Step 1 Company Information Step 2 Services & Core Network Step 3 Connectivity details Step 4 Payment & Upload Step 5 Undertaking

**Certificates /Undertaking:**

- i. I/We hereby certify that I/We have carefully read the guidelines/terms and conditions, for the registration under M2M Service Provider category/WPAN/WLAN Connectivity Provider for M2M Services category and I/We undertake to comply with the terms and conditions therein as issued by DoT from time to time.
- ii. I/We understand that this application if found incomplete in any respect and/or if found with conditional compliance shall be summarily rejected.
- iii. I/We understand that processing fee is non-refundable irrespective of whether or not the proposal is registered.
- iv. I/We understand that if at any time any averments made or information furnished for obtaining the registration is found incorrect then my application and the registration if granted thereto on the basis of such application shall deemed to be cancelled.
- v. I/We undertake to intimate to the License Service Area in which it is registered for any change in the registration details, without delay to the concerned LSA. I/We would provide unhindered access to the premises and the system(s) to the DoT Authorities for checking compliance to the terms & conditions of the guidelines.
- vi. I understand that all matters relating to the application or registration if granted to me will be subject to jurisdiction of courts/Tribunal(s) in LSA Headquarters under which the registration has been applied.

☒ Kindly accept the above declaration and tick the checkbox \*

A pop up asking for application submission will be populated click on “OK” to submit the application.

Home / M2M Service Provider Registration / Apply for M2M Service Provider Registration

10.192.209.247:8088 says  
Do you really want to submit application?

OK Cancel

M202200036

**APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP)& WPAN/WLAN CONNECTIVITY PROVIDERS**

Note: \* marked field is mandatory.

Save Draft Validate Application Preview application form Submit

Step 1 Company Information Step 2 Services & Core Network Step 3 Connectivity details Step 4 Payment & Upload Step 5 Undertaking

**Certificates /Undertaking:**

- i. I/We hereby certify that I/We have carefully read the guidelines/terms and conditions, for the registration under M2M Service Provider category/WPAN/WLAN Connectivity Provider for M2M Services category and I/We undertake to comply with the terms and conditions therein as issued by DoT from time to time.
- ii. I/We understand that this application if found incomplete in any respect and/or if found with conditional compliance shall be summarily rejected.
- iii. I/We understand that processing fee is non-refundable irrespective of whether or not the proposal is registered.
- iv. I/We understand that if at any time any averments made or information furnished for obtaining the registration is found incorrect then my application and the registration if granted thereto on the basis of such application shall deemed to be cancelled.
- v. I/We undertake to intimate to the License Service Area in which it is registered for any change in the registration details, without delay to the concerned LSA. I/We would provide unhindered access to the premises and the system(s) to the DoT Authorities for checking compliance to the terms & conditions of the guidelines.
- vi. I understand that all matters relating to the application or registration if granted to me will be subject to jurisdiction of courts/Tribunal(s) in LSA Headquarters under which the registration has been applied.

☒ Kindly accept the above declaration and tick the checkbox \*

Upload signed application

OK

After submission a pop up asking for uploading signed application will be populated click on “OK” to proceed further.

## Final Step



दूरसंचार विभाग  
DEPARTMENT OF  
TELECOMMUNICATIONS



(Simplified Application For Registration And License)  
A Portal for License Management in DoT

[Home](#)
[Change Password](#)
[Helpdesk](#)

[Orders/Circulars](#)
[Document CheckList](#)

Upload signed application for application ID: **M202200036**


**Download Application**

**Upload Signed Application**


[Download Application](#)  
 (Name of the signer: JYOTI LAXMAN BAIKAR/Signed\_on: 13-10-2021 13:35:05)  
[M202200036\\_OSGN\\_v0.pdf](#) [Delete](#) Uploaded Successfully!!!

[Final Submit](#)

From here applicant can download application and upload digitally signed application and finally submit the application. The application will be submitted and will be routed to the DoT Nodal officer for Scrutiny and Nodal officer will scrutinize the application and if all the details will be correct application will be forwarded for further approvals and if any discrepancy is present in the application nodal officer will revert the application to applicant for correction. Then applicant can login through portal and update the application according to the remarks of nodal officer.



दूरसंचार विभाग  
DEPARTMENT OF  
TELECOMMUNICATIONS



(Simplified Application For Registration And License)  
A Portal for License Management in DoT

[Home](#)
[Change Password](#)
[Helpdesk](#)

[Orders/Circulars](#)
[Document CheckList](#)



Welcome zzzz (zzzz)

[M2M Current Application](#)
[M2M Inprocess Application](#)
[M2M Completed Application](#)

Search:

PDF

EXCEL

S.No.	Application Id	Application Creation Date	Company Name	M2M Type	L.S.A	Application Status	Action
1	M202200036	04-03-2022 17:32:42	zzzz	M2M Services	Maharashtra	After scrutiny reverted to update	<div style="display: flex; align-items: center; gap: 10px;"> <a href="#">Update</a>   </div>

Applicant will click on “update” and correct the details which are mentioned in Nodal officer remark.



Home / M2M Service Provider Registration / Apply for M2M Service Provider Registration -Application Id:M202200036

## APPLICATION FORM FOR REGISTRATION OF M2M SERVICE PROVIDER (M2MSP)&amp; WPAN/WLAN CONNECTIVITY PROVIDERS

Note: \* marked field is mandatory.

[Save Draft](#)
[Validate Application](#)
[Preview application form](#)

Scrutiny for Sr.No. 2C are not accepted by DOT.

Step 1  
Company Information

Step 2  
Services & Core Network

Step 3  
Connectivity details

Step 4  
Payment & Upload

Step 5  
Undertaking

Application ID: M202200036

## 1A.Type of Company

Company

## 1B.Name of Applicant Company/LLP

ZZZZ

[Save Draft](#)
[Validate Application](#)
[Preview application form](#)

Scrutiny for Sr.No. 2C are not accepted by DOT.

Step 1  
Company Information

Step 2  
Services & Core Network

Step 3  
Connectivity details

Step 4  
Payment & Upload

Step 5  
Undertaking

## 2A. Services for which authorization sought \*

☒ M2M Services

Service Details				
Name of the Service	Name of the Sub Service	Proposed Area of operations	Remark , if any	Details in case of other service
Supply chain management	NA	Mumbai	ab	

☒ WPAN/WLAN Services

Service Details		
Name of the Service	Proposed Area of operations	Remark , if any
Connectivity Provider	Mumbai	ab

## 2B. Choose the LSA Name where M2M Service Provider want to register for processing of their application \*

LSA Name

Maharashtra

## 2C. Location of Core Network Elements \*

Core Network Element Details				
Address of Core Network Elements	State	District	Pincode	Remark , if any
asas	MAHARASHTRA	Mumbai City	400001	ab

Remark : Address of core n/w element id not correct. Kindly correct it.

Go to that step which is rejected by Nodal officer and correct the detail and submit the application. Now application is submitted successfully and reverted to nodal office for further scrutiny.

---- *End of Document* ----